



Special Broadcast

March 25, 2024

REDCap Service Interruption

There has been an unexpected technical issue with the Wake Forest NCORP Research Base REDCap Instance. While our IT team is working to restore service, please do the following:

- Please enroll participants in OPEN as usual.
- Paper versions of most CRFs are available on the CTSU website: <https://www.ctsu.org/>. Please use these paper forms if office visits occur during this service interruption. These data can be entered later once REDCap is working again.
- Previously emailed survey links are working but new links cannot be generated at this time
- If you need assistance finding paper forms, or have additional questions, please contact NCORP@wakehealth.edu. Include the Study Number in the subject line so we can route your question to the right Study Coordinator.

We appreciate your patience while we are working to restore the REDCap system.

Wake NCORP Website: <https://wakencorp.phs.wakehealth.edu/>

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