



## Wake Forest NCORP Research Base REDCap 2-Factor Authentication (2FA) Instructions

You may have noticed that 2-Factor Authentication (2FA) has been implemented on our Wake NCORP Research Base REDCap system.

What this means for our External (non-Wake Health) users:

- All external users will be required to use 2FA
- 2FA codes will be sent to the email address associated with your REDCap account
- When prompted to enter your 2FA code, you will have the ability to check a box to keep your 2FA session active for a full workday (set to 9 hours), so you will not need to re-confirm your 2FA session for 9 hours
- This change took effect on March 4th
- If you have any questions about or difficulties using this update, please feel free to reach out to us at [NCORP@wakehealth.edu](mailto:NCORP@wakehealth.edu).

There are additional login options using the Google Authenticator or Microsoft Authenticator apps instead of emails. For more information please contact [NCORP@wakehealth.edu](mailto:NCORP@wakehealth.edu).

Utilizing 2FA in our environments will significantly improve the safety and operational use of REDCap for all of our users.

Thank you for your continued support and hard work!

Sincerely,  
The Wake Forest NCORP Research Base